Summary of Benefits and Coverage: What this Plan Covers & What it Costs Coverage for: Individual + Family | Plan Type:PPO



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.umr.com or by calling 1-800-826-9781.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0 person / \$0 family Tier 1 \$625 person / \$1,875 family Tier 1 \$950 person / \$2,700 family Tier 3 Does not apply to copayments and services listed below as "No Charge" unless noted otherwise in Limitations & Exceptions column.	You must pay all the costs up to the <u>deductible</u> amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the <u>deductible</u> starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the <u>deductible</u> .
Are there other deductibles for specific services?	Yes. <b>Deductible for pharmacy services.</b> There are no other specific <b>deductibles.</b>	You must pay all of the cost for these services up to specific <u>deductible</u> amount before this plan begins to pay for these services.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$900 person / \$2,700 family Tier 1 \$1,800 person / \$5,400 family Tier 2 \$3,800 person / \$11,400 family Tier 3	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket limit</u> ?	Copayments and deductibles for medical services and Rx, penalties, premiums, balance-billed charges, I/P and O/P substance abuse payments, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of <u>preferred providers</u> , see <u>www.umr.com</u> . If you are unsure which network list to select, please call 1-800-826-9781.	If you use an in-network doctor or other health care <b>provider</b> , this plan will pay some or all of the costs of covered services. Be aware, your innetwork doctor or hospital may use an out-of-network <b>provider</b> for some services. Plans use the terms in-network, <b>preferred</b> , or participating for <b>providers</b> in their <b>network</b> . See the chart starting on page 2 for how this plan pays different kinds of <b>providers</b> .
Do I need a referral to see a specialist?	No.	You can see the <b>specialist</b> you choose without permission from this plan.
Are there services this	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your

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If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at <a href="https://www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a> or <a href="https://www.dol.gov/ebsa/healthreform">www.cciio.cms.gov</a> or call 1-800-826-9781 to request a copy.

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plan doesn't cover?

policy or plan document for additional information about excluded services.



- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use Tier 1 <u>providers</u> by charging you lower <u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your cost if you use a Tier 1 Provider	Your cost if you use a Tier 2 Provider	Your cost if you use a Tier 3 Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$15 Copay per visit	20% Coinsurance	40% Coinsurance	none
If you visit a	Specialist visit	\$15 Copay per visit	20% Coinsurance	40% Coinsurance	none
health care provider's office or clinic	Other practitioner office visit	\$15 Copay per visit Chiropractic care; Not covered Acupuncture	20% Coinsurance Chiropractic care; Not covered Acupuncture	40% Coinsurance Chiropractic care; Not covered Acupuncture	\$600 Maximum benefit per calendar year Chiropractic care
	Preventive care/screening/immunization	No charge	No charge	40% Coinsurance	Deductible Waived Tier 2
If you have a test	Diagnostic test (x-ray, blood work)	\$15 Copay applies if no office charge is billed. 10% Coinsurance outpatient setting	20% Coinsurance	40% Coinsurance	none-

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Common Medical Event	Services You May Need	Your cost if you use a Tier 1 Provider	Your cost if you use a Tier 2 Provider	Your cost if you use a Tier 3 Provider	Limitations & Exceptions
	Imaging (CT/PET scans, MRIs)	10% Coinsurance	20% Coinsurance	40% Coinsurance	Prior authorization is required or benefit is reduced by 50% per claim
If you need drugs to treat your illness or condition.  More information about prescription drug coverage is available at www.southerns cripts.net	Generic drugs	\$0 to \$10 copayment	\$15 copayment	NC	None
	Preferred brand drugs	\$35 copayment	\$40 copayment	NC	\$100 individual deductible, \$300 family deductible (3 family members) if outside SMPSB network
	Non-preferred brand drugs	\$50 copayment	\$55 copayment	NC	\$100 individual deductible, \$300 family deductible (3 family members) if outside SMPSB network
	Specialty drugs	Preferred \$35 copayment. Non- Preferred \$50 copayment.	Preferred \$40 copayment. Non- Preferred \$55 copayment	NC	\$100 individual deductible, \$300 family deductible (3 family members) if outside SMPSB network
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% Coinsurance	20% Coinsurance	40% Coinsurance	Prior authorization is required or benefit is reduced by 50% per claim
	Physician/surgeon fees	10% Coinsurance	20% Coinsurance	40% Coinsurance	none-
If you need immediate medical attention	Emergency room services	\$75 Copay per visit facility; 10% Coinsurance physician	\$90 Copay per visit; 20% Coinsurance	\$90 Copay per visit; 40% Coinsurance	Deductible Applies Tiers 2 & 3; Copay may be waived if admitted

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	Emergency medical transportation	10% Coinsurance	20% Coinsurance	20% Coinsurance	Tier 2 deductible applies to Tier 3 benefits
	Urgent care	\$25 Copay per visit	\$25 Copay per visit	\$30 Copay per visit; 40% Coinsurance	Deductible Waived Tier 2; Deductible Applies Tier 3
If you have a hospital stay	Facility fee (e.g., hospital room)	\$50 Copay per day up to \$150 Maximum then 10% Coinsurance	\$100 Copay per day up to \$300 Maximum then 20% Coinsurance	\$200 Copay per day up to \$600 Maximum then 40% Coinsurance	Deductible Applies Tiers 2 & 3; Prior authorization is required or benefit is reduced by 50% per claim
	Physician/surgeon fee	10% Coinsurance	20% Coinsurance	40% Coinsurance	none-

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Common Medical Event	Services You May Need	Your cost if you use a Tier 1 Provider	Your cost if you use a Tier 2 Provider	Your cost if you use a Tier 3 Provider	Limitations & Exceptions
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	10% Coinsurance	20% Coinsurance	20% Coinsurance	50 Maximum visits per calendar year; Prior authorization is required or benefit is reduced by 50% per claim
	Mental/Behavioral health inpatient services	\$50 Copay per day up to \$150 Maximum then 10% Coinsurance	\$100 Copay per day up to \$300 Maximum then 20% Coinsurance	\$200 Copay per day up to \$600 Maximum then 20% Coinsurance	Deductible Applies Tiers 2 & 3; 14 Maximum days per calendar year; Prior authorization is required or benefit is reduced by 50% per claim
	Substance use disorder outpatient services	10% Coinsurance	20% Coinsurance	40% Coinsurance	Deductible Applies Tiers 2 & 3; 50 Maximum visits per calendar year; Prior authorization is required or benefit is reduced by 50% per claim
	Substance use disorder inpatient services	\$50 Copay per day up to \$150 Maximum then 10% Coinsurance	\$100 Copay per day up to \$300 Maximum then 20% Coinsurance	\$200 Copay per day up to \$600 Maximum then 40% Coinsurance	Deductible Applies Tiers 2 & 3; 14 Maximum days per calendar year; 1 Maximum confinement per lifetime; Prior authorization is required or benefit is reduced by 50% per claim
If you are pregnant	Prenatal and postnatal care	10% Coinsurance	20% Coinsurance	40% Coinsurance	none-
	Delivery and all inpatient services	\$50 Copay per day up to \$150 Maximum then 10% Coinsurance	\$100 Copay per day up to \$300 Maximum then 20% Coinsurance	\$200 Copay per day up to \$600 Maximum then 40% Coinsurance	Deductible Applies Tiers 2 & 3. Pre Cert is required if not emergency

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Common Medical Event	Services You May Need	Your cost if you use a Tier 1 Provider	Your cost if you use a Tier 2 Provider	Your cost if you use a Tier 3 Provider	Limitations & Exceptions
If you need	Home health care	10% Coinsurance	20% Coinsurance	40% Coinsurance	40 Maximum visits per calendar year; Prior authorization is required or benefit is reduced by 50% per claim
	Rehabilitation services	\$15 Copay per visit office therapy; 10% Coinsurance hospital therapy	20% Coinsurance	40% Coinsurance	30 Maximum visits per calendar year ST; Prior authorization is required or benefit is reduced by 50% per claim
help	Habilitation services	Not covered	Not covered	Not covered	none-
recovering or have other special health needs	Skilled nursing care	\$50 Copay per day up to \$150 Maximum then 10% Coinsurance	\$100 Copay per day up to \$300 Maximum then 20% Coinsurance	\$200 Copay per day up to \$600 Maximum then 40% Coinsurance	Deductible Applies Tiers 2 & 3; 120 Maximum days per calendar year; Prior authorization is required or benefit is reduced by 50% per claim
	Durable medical equipment	10% Coinsurance	20% Coinsurance	40% Coinsurance	Prior authorization is required for DME or benefit is reduced by 50% per claim
	Hospice service	10% Coinsurance	20% Coinsurance	40% Coinsurance	Prior authorization is required or benefit is reduced by 50% per claim
If your child	Eye exam	Not covered	Not covered	Not covered	none—
needs dental	Glasses	Not covered	Not covered	Not covered	none-
or eye care	Dental check-up	Not covered	Not covered	Not covered	none

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#### **Excluded Services & Other Covered Services:**

#### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy for other excluded services.)

- Acupuncture
- Cosmetic surgery
- Dental care (adult)
- Infertility treatment

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing

- Routine eye care (adult)
- Routine foot care
- Weight loss programs

#### Other Covered Services (This isn't a complete list. Check your policy for other covered services and your costs for these services.)

Bariatric surgery

Chiropractic care

• Hearing aids (to age 18)

#### **Your Rights to Continue Coverage:**

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-826-9781. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="https://www.dol.gov/ebsa">www.dol.gov/ebsa</a>, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>.

#### **Your Grievance and Appeals Rights:**

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: UMR at 1-800-826-9781. Additionally, a consumer assistance program may help you file your appeal. A list of states with Consumer Assistance Programs is available at <u>www.dol.gov/ebsa/healthreform</u> and <a href="http://cciio.cms.gov/programs/consumer/capgrants/index.html">http://cciio.cms.gov/programs/consumer/capgrants/index.html</a>.

#### **Does this Coverage Provide Minimum Essential Coverage?**

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u>** <u>provide</u> minimum essential coverage.

#### **Does this Coverage Meet the Minimum Value Standard?**

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This** health coverage <u>does meet</u> the minimum value standard for the benefits it provides.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

#### Questions: Call 1-800-826-9781 or visit us at www.umr.com.

## **About these Coverage Examples:**

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



## This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

#### Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$6,640
- Patient pays \$900

#### Sample care costs:

Total	\$7,540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2,100
Hospital charges (mother)	\$2,700

#### Patient pays:

ratient pays.	
Deductibles	\$0
Copays	\$20
Coinsurance	\$730
Limits or exclusions	\$150
Total	\$900

#### **Managing type 2 diabetes**

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,630
- Patient pays \$770

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

#### Patient pays:

i aticiit pays.	
Deductibles	\$0
Copays	\$550
Coinsurance	\$140
Limits or exclusions	\$80
Total	\$770

#### Coverage for: Individual + Family | Plan Type: PPO

#### **Questions and answers about Coverage Examples:**

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Costs are based on individual coverage benefit levels.
- Sample care costs are based on national averages supplied by the U.S.
   Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.
- Prescription drug costs (Prescriptions) shown in the Coverage Examples reflect information provided by the Plan's Prescription Benefits Manager.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different, based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

# Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.